Planet 7 online casino reviews



Reviews casino online 7 planet

The seventh planet in our Solar system is Uranus, but there is no connection between that and the Planet 7 Casino. The venue has been around for quite a while, but sadly enough, they've managed to build quite a bad reputation.

Nowadays, it is simply not the right spot for placing some deposits, as numerous reports and portals around the net have shown that these guys are involved in some shady stuff. They tend to delay payments quite often, while their customer support staff comes off as rude and unprofessional. A growing number of players report almost identical complaints.

Online reviews planet casino 7

The same issue affects all of its sister sites as well, so we can only assume that it all boils down to their management.

Ace Revenue has had a long history of ownership when rogue casinos are considered, and Planet 7 itself has changed owners many times. With each new owner, they went deeper into the pit of sin, and the last nail in the coffin was the relocation of their support from Costa Rica to Eastern Europe.

Casino 7 reviews online planet

The online casino, along with Captain Jack, Slots Garden, Silver Oak, Slot Madness and Royal Ace are all venues that seem to suffer from the same problems, including payout delays, which sometimes take more than a month. Some customers have spent countless hours attempting to reach the customer support staff, either by phone or via live chat platform.

What's more, they are also known for spanning their users with promotional offers, which is a major nuisance on its own.

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We will try and cover all the important areas, and show you why this place simply isn't the best option to place some bets. Also, we'll try to present you with all the features and options in case you still decide to play here.

There are many players out there who simply like surfing from casino to casino to check out all of the promotional offers. It's no wonder the number of players is growing, as venues have a hard time keeping up with the competition and coming up with innovative ways of attracting new customers.

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How does Planet 7 Casino fare here? Well, truth be told, there are plenty of promotional offers to dig your teeth into, but we still believe that the issues with payments and customer support service simply outweigh a few flashy bonuses.

Still, if you're interested in finding out what they've got to offer, let's get you a quick rundown.

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They greet you with a decent welcome bonus and there are several other deposit match bonuses on offer as well, depending mostly on your status

and the type of games you prefer to play. Some bonuses are reserved for VIP players only.

Be sure to check the website for details on the welcome bonus and terms & conditions prior to play.

Online 7 reviews casino planet

We liked the Trading Cards feature in which you can also score some deposit match bonuses and even some extra spins.

New Customer Offer. T&C's Apply. 18+. The games 'Banana Jones' and 'Fish Catch' may not be played with any funds from a coupon code (e.g. all bonuses). Any winnings from coupon codes on these games will be deemed void. Max cashout: \$1,000.

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Even though there are a lot of players out there who may not agree with us, we strongly believe that the heart and soul of each casino, no matter how good or bad it is, lies in its virtual games lobby. The choice of different games can always put a smile on your face, especially if it includes some titles you've grown to love over the years...

First of all, the more the merrier, right? Well, obviously these guys haven't really thought like this, so there are no multiple software providers. Instead, they chose to rely on a single game company. Fortunately enough, it is a reputable company, with many player favorites produced over the years. We're talking about Real Time Gaming, of course.

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Reaching the games lobby is simple, as it's located on the very home page. Aren't sure what you want to play first? Well, we suggest you try their featured games first, as this category almost always includes the stuff they strongly recommend. Also, you can check the New Games category, as there will always be the latest and most cutting edge offering available.

Other than this, the selection of games is divided simply into two main categories: Slots and Other Games.

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It's only when you click the "All games" option that you are taken to another page where you can choose between Slots, Table Games, Video Poker, and Specialty Games.

Of course, it's always the video slots that take up most lobby space, but then again they are also the most popular among players. The fine selection of hot titles here includes the Greek mythology-based title, Achilles, along with Caesar's Empire, Count Spectacular, Derby Dollars, Dragon Orb, Dream Run, Eagle Shadow Fist, Eternal Love, Fantasy Mission Force, Gemtopia, Ghost Ship, Golden Lotus, Green Light, High Fashion, Megaquarium, Ninja Star, Ocean Oddities, Paydirt, Red Sands, Samba Sunset, Secret Symbol, Texan Tycoon, Triple Twister, and so many more!

Online 7 casino planet reviews

The selection of good old table games included here is not that big, but sure does cover many different types of games, so you'd be hard-pressed to name anything that's missing. The titles include Baccarat, Blackjack 21, European Blackjack, Face Up 21, Let Em Ride, Match Play 21, Pai Gow Poker, Perfect Pairs, Pontoon, Vegas Three Card Rummy, and others.

If you're way too old school for shiny and glitzy video slots, you probably enjoy fiddling with many different iterations of video poker. At this online venue you can enjoy Aces & Eights, All American Poker, Bonus Deuces Wild, Bonus Poker, Bonus Poker, Deuces Wild, Double Bonus Poker, Double Double Jackpot Poker, Jacks Or Better, Loose Deuces, Sevens Wild, and more.

Planet casino 7 reviews online

Basically these are games that didn't fit into the other three categories, including American Roulette, Banana Jones, Craps, European Roulette, Fish Catch, Keno, and Treasure Tree.

Design was never an issue with this virtual casino, as it's all nicely laid out, with a black background and red and yellow accents. It's easy to use and intuitive, but it all comes alive when you access it from a mobile device.

7 planet online casino reviews

Simplified and subdued, it's even easier to use and navigate your way around all the available options and features. We strongly believe that once you experience the site on your mobile phone you will never feel the urge to go back to its desktop counterparts.

The games can be played on the go, but just like on the desktop version, you can't really play any games unless you create an account and log in first. This is somewhat contrary to what a mobile platform should provide – gaming on the go and the ease of gaming itself. Also, you might want to

try some games first before deciding on playing for real money.

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All things considered, the site works seamlessly across different platforms, but there is still plenty of room for improvement here.

Once you click on the "Banking" option to check the available banking methods, you will be greeted by the several few that can be found at most reputable online betting venues. Keep in mind that US dollars are the only accepted currency.

Online planet casino reviews 7

Sure enough, they do accept Visa and Mastercard, in case you prefer betting with credit or debit cards. Those who prefer using one of many ewallet services out there will surely be delighted to know that Neteller users are welcome here, as well.

Another great thing about the online venue is the fact that they do accept Bitcoins, which reflects that they tend to catch up with the challenges of modern times. Unfortunately, that's where the fun stops.

Casino reviews planet 7 online

Well, they do claim that they also have "many other popular deposit methods available" for their users, but any additional info on this can only be obtained after you've contacted the customer support. How is this helpful in any way? It only causes even more suspicions. Why are they hiding anything, especially if that's something they could brag about?

When it comes to requesting a payout, you can't rely on Visa or Mastercard, but Bankwire and bank checks are added to the list of available options.

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But what happens when you actually ask for being paid out? They claim that all payout requests require 5-7 business days to get processed, which is way too long. Once the request gets approved, it will take up to 7 business days more for the payment to reach you.

You can only claim up to a specific amount per week, while the minimum withdrawal amount is also fairly steep! If these weren't predatory enough, they also claim that money transfer and check withdrawals may be subject to a processing fee...

Casino 7 planet online reviews

On the other hand, we must point out that the online casino is one of the select few that offers the Players Rewards Card.

In theory, it all looks swell, but unfortunately, things don't look so good when we take into account countless complaints from users everywhere on the internet, especially on other reputable portals...

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Supposedly, the customer support is available 24/7, all year round, and there are several different ways of reaching them.

As usual, we always suggest first checking whether a casino has a FAQ section. In most cases, you can find answers to basic questions there, but it's where to say that this FAQ section is really slim, so chances are you will probably going to have to reach out to the customer support staff.

Online planet reviews 7 casino

You can write them an email and send it to , but seeing so many complaints about unprofessional and rude staff, we can only say good luck with that.

If you're not really the patient type, perhaps it's better to use their live chat platform. Keep in mind that you can't use this feature unless you are logged in. You can only send them a message, but real-time communication is not enabled.

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Last but not least, there is still an option to use the good old phone. Dialing 1-888-402-2065 will put you through to the customer support agents, but we strongly suggest you arm yourself with patience. Lots of it.

This is a very poor way to run a business, and one of the main reasons why casinos like this one keep losing their customers rather rapidly.

Planet casino online 7 reviews

The online casino supposedly operates under a license issued by the government of Costa Rica, but unfortunately, we weren't able to find any evidence that would support such claims.

This might be yet another reason to put things into a different perspective and avoid this venue, as it simply has too many suspicious traits attached.

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Even though it does have links that provide some proof that the casino is CDS certified, it actually doesn't help brighten things up.

can you please let me withdraw my money. this ain't right. i'm trying to get milk and food for my kids

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Just tried to login with a winning balance of over \$50,000, received notice from Inclave that US residents are not allowed to play on Planet 7. Kind of disgusting I had this balance and it's all gone. I had just logged in Thursday night.

I'm from united states and planet 7 knows that and I have been approved. Being approved really doesn't meananything because it's been 10 days and they keep telling me I will get my money soon. Also it states that u can play if your from united states, that's where most of there customers are from.

Reviews casino online planet 7

My account balance was over \$50K and now I can't login, it doesn't recognize my user ID. Live chat isn't working and on-line customer service isn't answering me back. This is ridiculous!

PLANET 7 ARE LIARS AND THIEVES. I HAVEE ASKED FOR A WITHDRAWAL OF MY MONEY FOR 3 WEEKS AND THEY REFUSE TO DO SO. DO NOT USE THEM EVER

7 reviews online planet casino

I want a total of almost 7500 the first to pay outs I got rather quickly about week on each now waiting on my last one for months. I have going to play else where while still waiting on my money

I have played Planet 7 for several years. My identity was stolen, accounts hacked and they helped me set up a new account. I won't \$1300 and although it took 7 weeks to get paid they did send my winnings and FYI it was on a free spin. Here a year plus later I have deposited several times like 5 and won \$800. been almost 2 months and just today my withdraw was approved and sent through Bitcoin, my preferane. It takes way too long but they do pay.

7 casino planet reviews online

They keep telling me they can't process my withdrawal with Bitcoin at this time. So frustrating

Planet 7 owe me 2000 dollars since May 25, and haven't received a dime. Avoid answering your emails. Something need to be done. We put our money into that casino and they still want you to play. Bad reputation.

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I won \$39,800 from Planet 7. This was Oct. 15 th 2020. They sent me two checks, one in Dec.of2020 and one in Feb. 2021. Less then 2500.00 each check. Now all of a sudden they want more and more info to wire it in my acct. They said no more checks. When I sent them an acct. checking, had \$40.00 in it. Now all of a sudden Bank Of America they don't except anymore. (Due to un foreseen circumstances) all of a sudden. They are asking way too much info.(product type) was the exact words, but won't tell me what exact product type. This makes no sense THEY OWE ME THE MONEY, BUT yet they want all this info. I don't believe I will see another penny from them. Yet I've saved every e mail and live chats with them I want them investigated. Losing \$35,500 is NOT RIGHT! Also it wasn't put back in my acct. either. Someone has it!

I have been waiting for a most two weeks now.. I still have gotten paid.

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I am having a very difficult time getting my winnings. Its been expedited several times now. 7-10 days its been weeks and weeks. They say they will pay the \$2,500 i won. But i dont know. Ill keep you all posted.

I have written my win off as a loss. They make it easy to send them money but try getting it out.

Online casino planet 7 reviews

scammed me out of my 1500\$ winnings saying i won on tri card poker with an active coupon when i have proof i won on keno, the site doesn't even let me play poker with an active coupon. & they kept telling me my request was approved so i'd keep depositing money until i finally caught on and stopped. it took them 3 months before they would even tell me they were keeping my winnings

Did anyone else get suddenly locked out of the casino today with a message that states that US players are no longer allowed to play? Planet 7 and all of the sister casinos have the same message when you try to load the casino.

Reviews casino online planet 7

Everyone needs to stay far far away from planet7casino.com They will never pay you no matter what you win. Read the real reviews like this site. Don't fall for the marketing they pay for on other sites. They are not reputable and everyone who has actually played there and tried to cash out or is not writing a paid review for them knows that planet7casino.com is a scam of a site and will not pay you. Stay far far far away. Whether you are an American player as planet7casino.com accepts United States players, you will never be paid. Simply a run around to gather all your personal information and then never pay. Stay away!!!

Everyone needs to stay away from Planet7casino.com The site is a scam and, if you get your winnings, it will take months. I an currently on month three of not having received my winnings with new excuses every other week and new requests every other week. The reason the requests are every other week is because that's how long planet7casino.com takes to respond to your emails. Whether you are from the United States, or any other country, stay away from planet7casino.com

Reviews casino planet 7 online

Same. I was paid \$100 on 1/19/21, my next withdrawl of \$2300 was requested on 1/2/21, 25 days ago and \$5000 more just after. Per their own T&C I should get a deposit per week. Chat is useless, with only canned responses of escalations and priority requests. They have removed their phone number from the website. They don't reply to email.

Planet 7 will not pay me my 2.000 dollars i am so mad.... i wabt 50 go to costa rico and hunt them down...

Online casino planet reviews 7

Planet 7 casino are thieves. I won on 3 separate occasions. Sent all my credentials multiple times. Never got paid. No response from customer service. DONT PLAY PLANET 7 OR ANY OF ITS AFFILIATES.

Planet7 is garbage. They lie to you and waste your time. It takes 3 months to get your payout, that is if you are lucky. Alex Miller, Lauren Williams and Michael Alberts just to mane a few .Planet7 screwed me good. Im done with that scam site. Im James Lawson and I indorse this message.

Casino planet online reviews 7

Isn't there anyway something legal perhaps to get them to honor patron withdrawal requests??? I just won (or from what it seems won't ever receive) 18k playing Keno. I have made two requests thus far and nothing yet.

Planet7 oz – I have been trying to withdraw my \$1020 NZ since mid Aug 2020. They will not respond to my emails and have closed my account so I can't chat with a rep. I tried the ph number you include above, but it fails. Do I need to include a country code to call it? I also looked at the Central Disputes system as outlined in their Terms and conditions. It appears very amateurish and doesn't allow you to add the name of the casino in the space provided!! I'm very frustrated. Does anyone have any advice of where I can go for assistance or how I can contact them?

Casino reviews online planet 7

I'm dealing with the same issue, withdrawal requested early Sept which they approved, now claim has been sent to their payment vendor. Online chat service keep advising me wait 3-10 days BS and that they have no control over payment vendor meaning they cant escalate the issue. Other online casinos take mere days for payouts.

Sounds like I am not alone in this. I have 2 pending withdrawals and having already been verified I thought this process would be easy. Nope. Had to email a pic of myself holding my ID and the days current newspaper. Did that a week ago. We are going on 3 weeks since the request for withdrawal and my "payout specialist" nor anyone else will answer my emails. My husband is going on a month since his withdrawal request and no sign of payment or info as to what the hold up could be. I have deposited more than a few dollars into this silly casino. I love their games, but I have a feeling I (as well as my husband) are being scammed. I will NOT tell anyone to use this site or any of it's sister sites.

Online reviews 7 planet casino

Ive been trying get my withdrawal of \$400 been vertified then yesterday got do free spins that you get for 7 days after deposit i was told the cancel my account now i cant get to it no response from my email either what can i do press this matter....

I made a withdrawal on April 2, 2020 for \$700. I inquired about it many times and finally they said they apologized and expedited it. I got to

check my account today April 23, 2020 and they credited me \$50 and claimed it was declined because of a bonus. Which is a lie I only played with my deposit no promo codes. I have all the emails and chat transcripts to prove it. They are nothing but a scam.

Planet reviews casino online 7

i went through the same thing they expedited my today maybe I will get mine in a couple of days.

I have experienced the same issue trying to cash out as others here. I've requested the same withdraw three times and each time after over a month of trying to contact someone they cancel my withdraw request and I have to start all over again. No one can answer questions. It has been nearly 6 months trying to withdraw, absolutely ridiculous!

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i have 3 withdrawals pending and now my bank doesnt accept intl wire transfers they told me i need to open an acct with and intl bank but noone will give me any idea how to find such a bank. any suggestions would be greatly appreciated

open a bitcoin account and then you have to send it through their live help. Ask them to verify the information and withdrawal request is a-ok. Even then I've been waiting 3 months and nothing. Good luck

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I CANT RESET MY PASSWORD. 247 HELP SENDS COMPUTER GENERATED BS EMAIL STATING THEY ARE FORWARD REQUEST TO A SPECIALIST....5 DAY WAIT. TO RESET MY PASSWORD??? I JUST MADE A DEPOSIT CANT EVEN ;LOG ON AND NOBODY CAN HELP. I WANT MY DEPOSIT BACK NOW!!

I dont even care anymore that they dont pay me or anyone else. Im more concerned about identity theft, now that they have our complete ID/ Bank Account, etc. Do not consider giving them your money. There is no chance you will be paid.

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I agree with this. I signed up for identity check because of them. Disgusting people in this world.

THIS CASINO IS A SCAM! You are literally not allowed to withdraw you winnings and the slot machines are RIGGED SO THAT YOU WILL NOT WIN ! I have gotten so agry about the money I have lost that I wanted to write a review so no one else falls into this trap. The customer service is a joke as well. The are not knowledgeable about any of the games and their customer service skills are compared to that of a toddler. DO NOT JOIN THIS CASINO AT ALL. YOU WILLL NOT BE ABLE TO WITHDRAW ANY OF YOUR WINNINGS SO WHY PLAY

This site, Planet 7 Casino is a SCAM!!!! They took my money no questions asked, but when I tried to cash out, after I sent in all my information required to cash out, they locked me out of my account and will not give me the winnings or give me any reason why I was locked out. They refuse to talk to me or deal with the situation. PLEASE do NOT use Planet 7 Casino. They will take your money and rip you off, I'm reporting them as a SCAM and will post this on EVERY blog and review I can find. They NEED TO BE SHUT DOWN. Low down thieves!

Im sry for ur experience at this casino i to feel they have ripped me off i won in sept 2019 and have yet to be paid. I get a new excuse and different reason everytime. I had sent and resent requested info numereous time. Hours spent sending and resending hours spent on live chat to get no where. I want this casino to be held accountable they are crooks but i dont know where to go from here

My withdrawel was approved 11 buisness days ago and I still haven't recieved it and now they've closed my account so I can't speak to online staff and they don't reply to emails so communication is impossible. I just want my wothdrawel I am entitled to

I've been trying to get my winnings since MARCH of this year. Two months ago the told me a check would take too long so I requested it to be sent via Bitcoin. Still I'm being told it's been escalated. I've s by several emails and have chatted with live support at least a 10 times and still I get a story about it being escalated to the finance department. This is a scam.

I requested a withdrawal for my winnings in mid-July! I follow up on the request weekly as I still have not received my check and it's mid-oct!. This is obviously a scam and I do not even expect my winnings any more! They just continue to say "give us time"?!! 3 months???? Unacceptable! They had no problem taking my money instantly!

Could you provide us with your username so we can try to assist you further?

I win 4000 dollars on planet7oz casino they not pay me took all my money back \$^\$%%# dog

Your email address will not be published. Required fields are marked *